



**TÉCNICO** LISBOA

# Connect

## Personal Information update



## Connect

Welcome to Connect. If this is your first time in this platform, create an account before proceeding.

If you already have an account, log in.

Login

Create account

# Personal Information update

## Does the user have a Connect account?

✓ **YES**

The user must login to the platform using the authentication method with which they created their account or, if they have them, with their Fénix login credentials.

X **NO**

The user must create a Connect account.



[← Back](#)

### Login

Choose the authentication method you want to use



#### Portuguese Citizen Card

Use a card reader or recurring to authentication via CMD (Chave Móvel Digital).



#### Email and two factor authentication

Use your email and a two factor authentication method.



#### Técnico ID

Use your Técnico ID credentials.



#### eduGAIN

Login with an institution member of the eduGAIN network



#### Google

Login using your Google account.



#### Apple

Login using your Apple account.

# Personal Information update

## 1. Do you have a Portuguese Citizen Card?

The information can be updated/filled in automatically using a card reader and/or Digital Mobile Key and the process is complete.

The screenshot shows a user interface for managing personal information. On the left is a navigation menu with the following items: "My dashboard", "My account", "Profile" (highlighted in blue), "Authentication and security", and "Emergency contact". A blue arrow points from the left to the "Profile" menu item. The main content area is divided into two sections. The top section is titled "Profile" and contains the text "Your profile and account personal information." and a blue button labeled "Edit profile". A blue arrow points from the right to this button. The bottom section is titled "Edit profile" and contains the text "Fill out the form below to edit your profile. This data will serve to identify you and will be used on any necessary documentation, including for example certificates, transcripts and receipts." To the right of this text is a blue button with a card icon and the text "Import data from Portuguese CC/CMD". A blue arrow points from the right to this button.

My dashboard

My account

**Profile**

Authentication and security

Emergency contact

**Profile**

Your profile and account personal information.

Edit profile

**Edit profile**

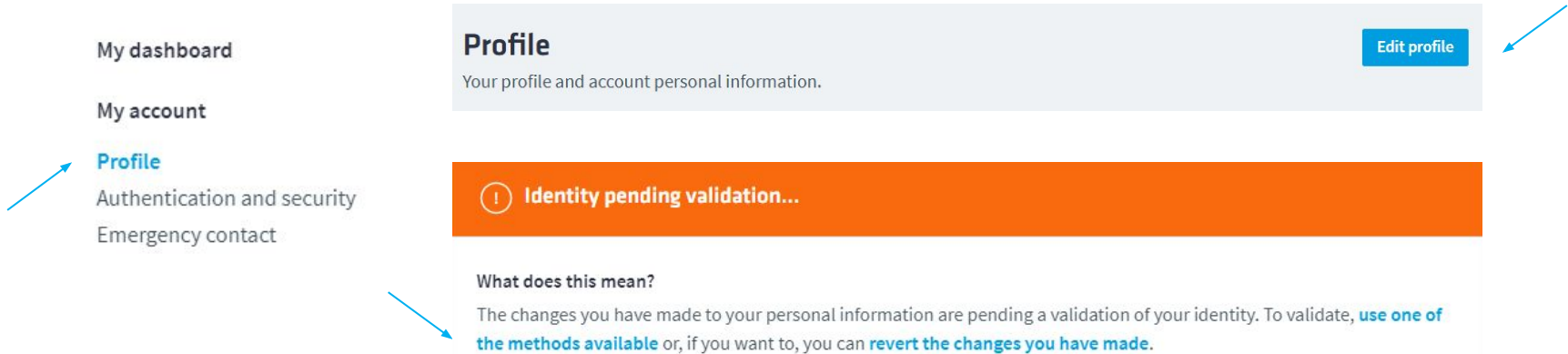
Fill out the form below to edit your profile. This data will serve to identify you and will be used on any necessary documentation, including for example certificates, transcripts and receipts.

Import data from Portuguese CC/CMD

# Personal Information update

## 2. Don't have a Portuguese Citizen Card?

**You must update/fill in your personal information manually:** click on “**Profile**” in the left side panel, then click on “**Edit Profile**” in the right side panel. In this case, **you need to validate your identity to complete the process.**



The screenshot shows a user interface with a left sidebar and a main content area. The sidebar contains the following items: "My dashboard", "My account", "Profile" (highlighted in blue), "Authentication and security", and "Emergency contact". A blue arrow points to the "Profile" item. The main content area has a header "Profile" with a blue "Edit profile" button to its right, also pointed to by a blue arrow. Below the header is a description: "Your profile and account personal information." A prominent orange banner with a white exclamation mark icon contains the text "Identity pending validation...". Below this banner, the text reads: "What does this mean? The changes you have made to your personal information are pending a validation of your identity. To validate, use one of the methods available or, if you want to, you can revert the changes you have made." A blue arrow points to the explanatory text.

My dashboard

My account

**Profile**

Authentication and security

Emergency contact

**Profile**

Your profile and account personal information.

**Identity pending validation...**

**What does this mean?**

The changes you have made to your personal information are pending a validation of your identity. To validate, **use one of the methods available** or, if you want to, you can **revert the changes you have made**.

# Identity Validation

After manually filling in your personal details, you must validate your identity by choosing one of the available methods, namely:

1. Capture images via Webcam;
2. DGES code (only available for the national higher education application process).

After submitting for validation, you must wait for an operator to confirm the submitted information and validate or reject it.



[Go to my dashboard](#)

## Identity validation

Choose one of the following methods to continue.



### Portuguese Citizen Card

Use a card reader.



### Chave Móvel Digital

You need to have access to your PIN code and mobile phone with the number associated with your Portuguese Citizen Card.



### Image capture via webcam

Capture a photo of yourself and your identity card using your webcam.



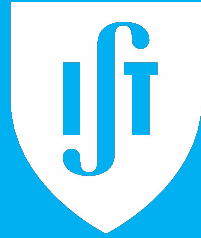
### DGES code

Use the password assigned to you by DGES for the higher education application process.

# Support Contact

Any further questions should preferably be sent via:

 Email: [si@tecnico.ulisboa.pt](mailto:si@tecnico.ulisboa.pt)



**TÉCNICO** LISBOA